

Access Statement

Holgates Holiday Parks

Registered Office: Middlebarrow Plain, Cove Road,
Silverdale, Lancashire, LA5 0SH

Across our locations part of the Holgates Family Group, we strive to ensure that all visitors can enjoy the accommodation, facilities and surroundings on the park or at the location. Our aim is to help in any way that we can and if you require any assistance whilst at one of our locations, or whilst planning to visit, we will be delighted to offer our services.

Our Head Office Reception is open from 9am to 8pm (6pm during select periods); outside these hours emergency assistance is available via our park wardens. Mobile phone coverage is generally good on most networks across our locations, however due to being largely based in rural areas, some networks may have a weaker signal than others. If you find this is the case, look out for a public telephone as these may be located at your chosen location.

Within this access statement, you will find details on our locations and the features they have to increase accessibility and hopefully enable all visitors to enjoy our locations. You may find some of our locations have more features in place than others, often due to the scale or nature of the location; for example: you will find more features in place at one of our larger holiday parks with a range of facilities in comparison to a smaller holiday park with less facilities.

Locations

When referring to locations within this statement, we are discussing our holiday parks, holiday cottages and all other areas within the Holgates Family Group.

Silverdale Holiday Park

Middlebarrow Plain, Cove Road, Silverdale, Lancashire, LA5 0SH

Our reception, shop, restaurant, arcade, function rooms and ice cream parlour are all accessible via a ramp. Double doors are located at two points to access the leisure complex, one of these being automatic doors into the reception. An accessible toilet is located within the leisure complex.

Across the park we have a 10mph speed limit, please observe this whilst driving around the park.

The shop at Silverdale Holiday Park offers a wide range of goods, including all the essentials, accessible via ramp access. Car parking is also available by the shop for visiting this service in your vehicle.

If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

A shuttle bus service runs direct from the main car park at Silverdale Holiday Park, stopping in Silverdale Village and Silverdale Train Station, providing connections to Lancaster, Carnforth and Grange-over-Sands. If you wish to travel using a local taxi service, please ask our team for some contact details. It is recommended taxis are booked in advance, due to our rural location.

Our swimming and leisure club facilities feature an accessible shower and changing room.

In our facilities blocks, primarily used by holiday guests who are staying on a touring pitch, camping pitch or glamping pod, we have an accessible toilet and shower.

For any further information, please contact us and we will be happy to assist.

Call 01524 701508 or email info@holgates.co.uk

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Bay View Holiday Park

A6 Main Road, Bolton-le-Sands, Carnforth, LA5 9TN

Our reception, shop, bar and restaurant are all wheelchair accessible. Due to the nature of our Bay View park, you may find some areas are steeper than others. An accessible toilet is located in reception.

Across the park we have a 10mph speed limit, please observe this whilst driving around the park.

Our shop at Bay View Holiday Park, which is linked with the reception area, offers a wide range of goods, including all the essentials. Car parking is available nearby the reception and shop area for visiting these services in your vehicle.

If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Our closest bus stop is Detron Gate Farm, with a range of services providing connections to Carnforth Train Station, Carnforth, Lancaster and the Lake District. If you wish to travel using a local taxi service, please ask our team for some contact details.

In our facilities blocks, primarily used by holiday guests who are staying on a touring pitch, camping pitch or glamping pod, we have an accessible toilet and shower.

For any further information, please contact us and we will be happy to assist.

Call 01524 732854 or email bayview@holgates.co.uk

Hollins Farm Holiday Park

Hollins Farm, Far Arnside, Silverdale, LA5 0SL

Due to the nature of our Hollins Farm park, you may find some areas are steeper than others. An accessible toilet is available on the park.

Across the park we have a 10mph speed limit, please observe this whilst driving around the park.

Our nearby shop at Silverdale Holiday Park offers a wide range of goods, including all the essentials, accessible via ramp access. Car parking is also available by the shop for visiting this service in your vehicle.

Transport links and additional facilities available for guests staying at Hollins Farm are located at Silverdale Holiday Park. For more details on these facilities and transport, please read the 'Silverdale Holiday Park' section.

In our facilities blocks, primarily used by holiday guests who are staying on a touring pitch or camping pitch, we have an accessible toilet and shower.

For any further information, please contact us and we will be happy to assist.

Call 01524 701767 or email hollins@holgates.co.uk

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Far Arnside Holiday Park

Far Close Drive, Arnside, Carnforth, LA5 0SL

Far Arnside is in a peaceful coastal setting, exclusively for holiday home owners with limited facilities on the park itself. If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Transport links and additional facilities available for owners at Far Arnside are located at Silverdale Holiday Park. For more details on these facilities and transport, please read the 'Silverdale Holiday Park' section.

For any further information, please contact us and we will be happy to assist.

Call 01524 701508 or email info@holgates.co.uk

The Cove Lodge Park

Cove Road, Silverdale, Carnforth, LA5 0SH

The Cove is in a peaceful coastal setting, exclusively for holiday lodge owners with limited facilities on the park itself. If you are interested in holiday lodge ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Transport links and additional facilities available for owners at The Cove are located across the road at Silverdale Holiday Park. For more details on these facilities and transport, please read the 'Silverdale Holiday Park' section.

For any further information, please contact us and we will be happy to assist.

Call 01524 701508 or email info@holgates.co.uk

Netherbeck Holiday Park

North Road, Carnforth, LA5 9NG

Netherbeck is in a rural countryside setting, exclusively for holiday home owners with limited facilities on the park itself. If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Public transport direct from the park is limited. If you wish to travel using a local taxi service, please ask our team for some contact details. It is recommended taxis are booked in advance, due to our rural location.

For any further information, please contact us and we will be happy to assist.

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Holgates Ribble Valley, Rimington Leisure Park

Hardacre Lane, Rimington, Gisburn near Clitheroe, BB7 4EE

An accessible toilet is available on the park. Across the park we have a 10mph speed limit, please observe this whilst driving around the park.

Our Ribble Valley park is in a peaceful countryside setting, offering holiday home ownership with limited facilities on the park itself. If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Public transport direct from the park is limited. If you wish to travel using a local taxi service, please ask our team for some contact details. It is recommended taxis are booked in advance, due to our rural location.

In our facilities blocks, primarily used by holiday guests who are staying on a touring pitch or glamping pod, we have an accessible toilet and shower.

For any further information, please contact us and we will be happy to assist.

Call 01200 445355 or email info@holgates.co.uk

Silver Ridge Holiday Park

Hale, Milnthorpe, LA7 7BW

Across the park we have a 10mph speed limit, please observe this whilst driving around the park.

Our Silver Ridge park is in a peaceful countryside setting, primarily offering holiday home ownership with limited facilities on the park itself. If you are interested in holiday home ownership and require anything specific to aid accessibility, such as a ramp up to a decking area, please contact a member of our team who will be happy to discuss this further.

Public transport direct from the park is limited. If you wish to travel using a local taxi service, please ask our team for some contact details. It is recommended taxis are booked in advance, due to our rural location.

For any further information, please contact us and we will be happy to assist.

Call 01200 445355 or email info@holgates.co.uk

Holgates Cottage Collection

All of our holiday cottages have private parking, some of which are level from leaving a vehicle to the doorstep. Other cottages have gardens and surrounding areas with varying surfaces such as gravel, roads and steps between parking and the doorstep. All cottage bedrooms are upstairs.

For more information, please contact us and we will be happy to assist.

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Personal Emergency Evacuation Plans (PEEPS)

We are committed to keeping all of our guests safe whilst staying with us at one of our locations. Part of keeping you safe may include providing a 'Personal Emergency Evacuation Plan' which we are happy to provide upon request, if you feel additional assistance may be required upon evacuating our accommodation in the event of an emergency.

If you wish to prepare a 'PEEP' we will endeavour to provide assistance in any way practical, however due to the remote location of our holiday accommodation physical assistance may be harder to provide.

Please download our template prior to your stay (available at holgates.co.uk/access-statement) or ask a member of the team on arrival who will be able to prepare this with you.

For any further information, please contact us and we will be happy to assist.

Call 01200 445355 or email info@holgates.co.uk